Guide for patients discharged from hospital to the Community with a temporary catheter

1. Central booking referral to community nurses

2. Check CRRS to discover reason for temporary catheterisation

3. Community nurse to contact via phone

4. Check client has a catheter take home pack, including care of catheter leaflet

5. Are they confident with: emptying bags, changing bags, obtaining further supplies and hygiene

6. Advise client will receive a letter with date of catheter removal from the hospital

7. If post op TURP/robotic, checked on CRRS, client will need to attend A&E if catheter stops draining

8. Give central booking number for other problems 0300 200 0011

9. Explain bypassing – non-urgent

10. If understands all of above, no visit required

11. If answers NO or UNCLEAR, visit required for catheter care (incident report to be completed – if discharged with no equipment, include discharging ward information so it can be picked up by UHCW clinical governance)

12. Record on care notes as a telephone contact

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Guide for patients discharged from hospital to the Community with a temporary catheter

- Central booking service referral to community nurses
- **Check CRRS to discover reason for temporary catheterisation**
- Community nurse to contact client via phone

1. Check client has a catheter take home pack – including care of catheter leaflet from hospital
2. Are they confident with managing the catheter
   - emptying bags
   - changing bags
   - obtaining further supplies
   - hygiene
3. Does client understand they will receive a letter with date for removal of catheter from the hospital
4. Advise client regarding any problems experienced with catheter at home
   - if post-operative prostate surgery ie, robotic, TURP – they will need to attend A&E – previously checked on CRRS by calling nurse
   - give central booking service number 0300 200 0011 for other reasons
   - explain a bypassing – non-urgent – nurse will visit when able
   - explain blocked catheter – urgent – nurse will visit as soon as able

5. If client UNDERSTANDS above no visit is required
6. If ANSWERS NO OR UNCLEAR ON ANY OF ABOVE visit will be required for catheter care advice – **incident report to be completed** – discharged with no equipment, include discharging ward information so it can be picked up by UHCW clinical governance
7. Record on care notes as a telephone contact

Guide for catheter problem post hospital discharge

- Check CRRS – why is catheter in
- If post prostate surgery ie, robotic/TURP – will need to attend A&E, will have been told during initial phone call
- All other reasons will require a visit from district nursing service

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