LYNC

Improving health outcomes for young people with long term conditions: the role of digital communication in current and future patient-clinician communication for NHS providers of specialist clinical services (Long term, Young people, Networked digital communication technology, Clinical communication)

Aims and Objectives:
Evaluate the impacts of digital clinical communications for young people living with long term conditions.

To analyse critically the provision and use of digital clinical communications by NHS specialist care providers. What works for whom, where, when and why, how much does it cost, what is the impact and what are the ethical and safety issues? Examples of clinical communication include: adjustment of medication, monitoring health conditions and providing test results.

We focus on young people with long term conditions who require specialist health care for their condition. These young people often disengage from health services and this endangers their long term adult health. Unofficially, many NHS clinicians and young people are already communicating through digital media.

Inclusion Criteria:
Patients living with a long term condition and engaging with NHS specialist providers aged 16-24 years.
Health service staff working in a clinic that provides specialist health care to people aged 16-24 living with a long term condition.

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